

COMMUNITY NEWSLETTER

NOVEMBER 2021

Leasing Office Hours

At this time, due to COVID-19, our office will remain closed to the public for walk-in service until further notice.

Our office will be closed on Thursday, November 25th and Friday, November 26th in observance of Thanksgiving Day.

Rent is due the 1st of every month!

There Is No Place Like Home!

Our community is our home. Let's take care of it, and each other. Be courteous to your neighbor, do not disturb other residents quiet enjoyment. There are so many simple ways to bring a community together. We love that you live here and hope you look forward to coming home at the end of each day.

As we progress through these challenging times, we express our sincere gratitude for everyone doing what they can to help protect your family members and our community. While this year's holiday celebrations will undoubtedly be different than previous years, together we can still find safe ways residents can enjoy the holidays with family and friends.

The risk of spreading the COVID-19 virus is very real and with the holidays upon us we are at greater risk to spread the virus. We are requesting that each family think through the risk that visitations may possibly bring to your family members and the community as a whole.

We all need to come together to keep our community safe, enjoyable, and beautiful for all residents.



P.O. Box 26142
Anaheim, CA 92825

714.594.7300
Direct/Text/Fax

Hours
Monday - Friday
8am - 5pm

DRE # 02092887



www.skylandps.com



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Friendly Reminder About Plumbing Etiquette

Please keep in mind that the residents are responsible for all issues that are caused by residents failure to comply with plumbing policies listed on your Lease Agreement. We should all be aware that being irresponsible with what goes down our toilets and drains will not only affect us but also our neighbors when living in a multi-unit community. Please be responsible with what both you and your guests are putting down the sinks and toilets.

What NOT to flush in toilet or drains:

Residents should not flush items that have the ability to cause or contribute to plumbing stoppages, including the following items that have been found in previous plumbing stoppages:

- Sanitary napkins
- Cooking grease/food
- Disposable sanitary wipes/baby wipes/cleaning wipes
- Dental floss
- Q-tips/Cotton balls
- Diapers
- Pills
- Paper towels/tissues

Violation of any of the provision plumbing policy shall constitute a material default of the terms of the Lease Agreement and subject to the remedies and/or penalties. Residents are responsible for the payment of all charges resulting from a plumbing stoppage issue.



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Having Trouble Paying Rent?

If you have suffered a job loss or other substantial loss of income due to the COVID-19 pandemic and are unable to pay rent, we encourage you to notify us as soon as possible. Financial assistance is available, we urge you to apply.

- The Salvation Army of Orange County are helping families with financial hardship. Visit their website at <https://orangecounty.salvationarmy.org/>
- City's Emergency Rental Assistance Program (ERAP) is rental assistance for Anaheim residents. Visit their website at <http://anaheim.net/5532/Emergency-Rental-Assistance-Program> for more information.
- CARES for Tenants Program is financial assistance for Anaheim and/or Santa Ana residents. Visit their website at <https://unitedwayoc.org>
- Assistance League of Orange provides special assistance in the form of groceries, utility payments,, and rent assistance to those families and individuals in a financial crisis. Visit their website at <https://www.assistanceleague.org/orange/> for more information.
- Mercy House provides assistance to families at risk of becoming homeless as a result of a financial crisis. Visit their website at <https://www.mercyhouse.net/> for more information.



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