

# COMMUNITY NEWSLETTER

OCTOBER 2021

## Leasing Office Hours

At this time, due to COVID-19, our office will remain closed to the public for walk-in service until further notice.

**Rent is due the 1st of every month!**



## Do you know you can pay rent online?

Yes!! Paying rent can be done with the click of a button from your smartphone, tablet or computer by using our Tenant Portal.

### Why Pay Rent Online?

**Easy** - It's simple.

**Cheap** - Goodbye paper checks, stamps, and travel time to drop off a rent check. E-check payments are free!

**Stress Free** - Set up automatic recurring payments, never forget a payment again.

**Secure** - Online payments are more secure than paper checks.



P.O. Box 26142  
Anaheim, CA 92825

714.594.7300  
Direct/Text/Fax

Hours  
Monday - Friday  
8am - 5pm

DRE # 02092887



[www.skylandps.com](http://www.skylandps.com)



### E-Check

Connect your bank account with our secure system to pay your rent - free for renters!



### Credit Card or Debit Card

Pay your rent with your credit or debit card for a nominal fee.

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## Having Trouble Paying Rent?

The federal eviction moratorium ended on September 30th. However, federal officials state wide and local governments had allocated money available for rental assistance. There is no deadline to apply for the money. Residents can only receive 18 months worth of assistance, per federal rules.

We urge you to apply, if you were impacted by the COVID-19 pandemic. Help is available!

- The Salvation Army of Orange County are helping families with financial hardship. Visit their website at <https://orangecounty.salvationarmy.org/>
- City's Emergency Rental Assistance Program (ERAP) is rental assistance for Anaheim residents. Visit their website at <http://anaheim.net/5532/Emergency-Rental-Assistance-Program> for more information.
- CARES for Tenants Program is financial assistance for Anaheim and/or Santa Ana residents. Visit their website at <https://unitedwayoc.org>
- Assistance League of Orange provides special assistance in the form of groceries, utility payments,, and rent assistance to those families and individuals in a financial crisis. Visit their website at <https://www.assistanceleague.org/orange/> for more information.
- Mercy House provides assistance to families at risk of becoming homeless as a result of a financial crisis Visit their website more informati



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# PAY RENT ONLINE

Wherever you may be.



Pay your rent with in a few easy steps from your smartphone, tablet or computer.

## Easy Ways to Pay Rent Online:



### E-Check

Connect your bank account with our secure system to pay your rent - free for renters!

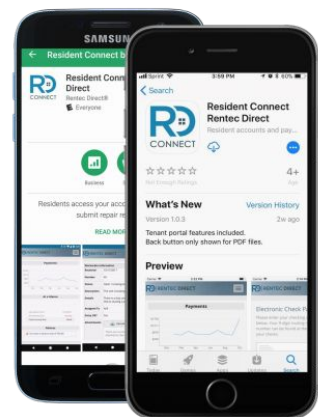


### Credit or Debit Card

Pay your rent with your credit or debit card for a nominal fee.

## Online Rent Payment Benefits:

- 24/7 rent payments can be made from any internet connected device.
- As easy as setting up a PayPal account
- E-Check payments are free!
- Never forget a rent payment again - Goodbye late fees!



**Resident Connect by Rentec Direct** in the app store.

# PAGAR ALQUILER EN LINEA

Estés donde estés.



Pague su alquiler en unos sencillos pasos desde su teléfono inteligente, tableta o computadora.

## Formas fáciles de pagar el alquiler en línea:

### Cheque Electrónico



Conecte su cuenta bancaria con nuestro sistema seguro para pagar su alquiler – gratis para inquilinos.

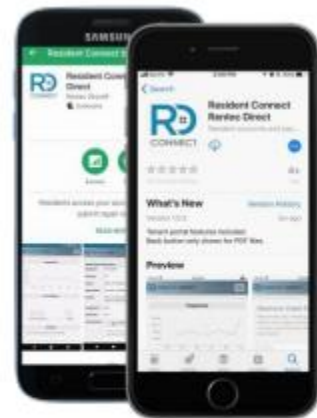


### Tarjeta de Crédito o Débito

Paga tu alquiler con tu crédito o débito tarjeta por una tarifa nominal.

## Beneficios de Pago de Alquiler en Línea:

- Los pagos de alquiler se pueden hacer desde cualquier dispositivo conectado al Internet las 24/7.
- Tan fácil como configurar una cuenta PayPal.
- ¡Los pagos de Cheque Electrónico son gratuitos!
- Nunca olvide un pago de alquiler de nuevo – ¡Adiós a los cargos por pago atrasado!



**Resident Connect by Rentec Direct** in the app store.